

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

REGION 8 1595 Wynkoop Street Denver, CO 80202-1129 Phone 800-227-8917 http://www.epa.gov/region08

APR 0 3 2018

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EPA REGION VIII HEARING CLERK

Ref: 8ENF-W-SDW

CERTIFIED MAIL RETURN RECEIPT REQUESTED

Honorable W. Kennis Lutz, Mayor Town of Alpine P.O. Box 3070 Alpine, Wyoming 83128

Re: Administrative Order regarding the Town of Alpine Public Water System, PWS ID 5600156, Docket No. **SDWA-08-2018-0009**

Dear Mayor Lutz:

Enclosed is an Administrative Order (Order) issued by the U.S. Environmental Protection Agency under the authority of section 1414(g) of the Safe Drinking Water Act, 42 U.S.C. § 300g-3(g). Among other things, the Order alleges that the Town of Alpine (Town), as owner and/or operator of the Town of Alpine Public Water System (System), has violated the National Primary Drinking Water Regulations at 40 C.F.R. part 141 (Drinking Water Regulations).

The Order is effective upon the date received. Please review the Order and within 10 days provide the EPA with any information the Town believes the EPA may not have (for example, monitoring that may have been done but not submitted). If the EPA does not hear from the Town, the EPA will assume the information in the Order is correct.

If the Town complies with the Order, the EPA may close the Order without further action. Failure to comply with the Order may lead to substantial civil penalties and/or a federal court injunction ordering compliance.

The Small Business Regulatory Enforcement and Fairness Act (SBREFA) may apply to this situation. Enclosed is a small business information sheet, outlining compliance assistance resources available to small businesses and small governments, in case these are relevant. SBREFA does not eliminate the responsibility to comply with the Order or the Drinking Water Regulations.

To submit information or to request an informal conference with the EPA, please contact Kathelene Brainich via email at brainich.kathelene@epa.gov or by phone at (800) 227-8917, extension 6481 or (303) 312-6481. Any questions from your attorney should be directed to Mia Bearley, Enforcement Attorney, who may be reached via email at bearley.mia@epa.gov, by phone at (800) 227-8917, extension 6554, or (303) 312-6554, or at the above address (with the mailcode 8ENF-L).

We urge your prompt attention to this matter.

Sincerely,

Artaro Palomares, Director Water Technical Enforcement Program Office of Enforcement, Compliance and Environmental Justice

Enclosures

 cc: Val Jensen, Town of Alpine Chief Operator (alpine@silverstar.com) Lincoln County Commissioners (rking@lcwy.org)
WY DEQ/DOH (via email) Melissa Haniewicz, EPA Regional Hearing Clerk

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY REGION 8 9818 APR -3 AM 10: 34

IN THE MATTER OF:

Town of Alpine,

Respondent.

Docket No. SDWA-08-2018-0005 ARING CLERK

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ADMINISTRATIVE ORDER

1. This Order is issued under the authority vested in the Administrator of the United States Environmental Protection Agency (EPA) by section 1414(g) of the Safe Drinking Water Act (Act), 42 U.S.C. § 300g-3(g), as properly delegated to the undersigned officials.

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2. The Town of Alpine (Respondent) is a municipality that owns and/or operates the Town of Alpine Public Water System (System), which provides piped water to the public in Lincoln County, Wyoming, for human consumption.

3. The System is supplied by a groundwater source accessed via three wells and the water is treated by chlorination.

4. The System has approximately 449 service connections used by year-round residents and/or regularly serves an average of approximately 1,100 year-round residents. Therefore, the System is a "public water system" and a "community water system" as defined in 40 C.F.R. § 141.2 and section 1401 of the Act, 42 U.S.C. § 300f.

VIOLATIONS

5. Respondent is required to complete corrective action of significant deficiencies in compliance with an EPA-approved corrective action schedule or within 120 days of receiving written notification from the EPA of the significant deficiencies. 40 C.F.R. § 141.404. Respondent is required to notify the EPA within 30 days of completion of a significant deficiency corrective action. 40 C.F.R. § 141.405(a)(2). Respondent received a letter from the EPA on October 6, 2015, that detailed significant deficiencies, including failure to clean and inspect storage tanks every ten years. EPA approved Respondent's March 31, 2016, request for an extension to April 1, 2017, to complete corrective actions. Respondent failed to clean and inspect the System's two storage tanks (Upper and Lower) by April 1, 2017, and, therefore, violated this requirement.

6. Respondent is required to notify the public of certain violations of the Drinking Water Regulations. 40 C.F.R. §§ 141.201-141.211. Respondent failed to notify the public of the violation cited in paragraph 5, above, within 30 days of the violation and failed to repeat the notice every three months for as long as the violation exists and, therefore, violated this requirement.

Town of Alpine Page 2 of 3

7. Respondent is required to report any failure to comply with any Drinking Water Regulation to the EPA within 48 hours, except where the Drinking Water Regulations specify a different time period. 40 C.F.R. § 141.31(b). Respondent failed to report the violations cited in paragraphs 5 and 6, above, to the EPA and, therefore, violated this requirement.

<u>ORDER</u>

Based on the above violations, Respondent is ordered to perform the following actions upon Respondent's receipt of this Order (unless a different deadline is specified below):

8. Within 90 days after receipt of this Order, Respondent shall have the System's two storage tanks cleaned and inspected to correct the identified significant deficiency. Respondent shall notify the EPA of the completion of the corrective action and provide evidence of completion, including: (1) completed Finished Water Storage Tank Inspection/Cleaning Checklists, which can be found at: https://www.epa.gov/sites/production/files/2017-05/ documents/storage tank finished water checklist_wyoming.pdf; (2) a copy of inspection results and labeled photographs; and (3) the date that tank component deficiencies, if found, will be corrected. Respondent shall complete any tank component deficiencies discovered no later than December 31, 2018. Respondent shall complete any future significant deficiency corrective actions in compliance with an approved corrective action schedule or within 120 days of receiving written notification from the EPA of the significant deficiency and shall notify the EPA within 30 days of completion of significant deficiency corrective actions, as required by 40 C.F.R. §§ 141.404 and 141.405(a)(2).

9. Within 30 days after receipt of this Order, and quarterly thereafter as long as the violation exists, Respondent shall notify the public of the violation cited in paragraph 5, above. Templates and instructions are available at: https:// www.epa.gov/region8-waterops/reporting-forms-and-instructions-reporting-forms% 23 new#pn. Within 10 days after providing public notice, Respondent shall submit a copy of the notice to the EPA with a signature certifying notification completion. Thereafter, following any future violation of the Drinking Water Regulations, Respondent shall comply with any applicable public notice provisions of 40 C.F.R. part 141, subpart Q.

10. Respondent shall report any failure to comply with any Drinking Water Regulation to the EPA within 48 hours, except where the Drinking Water Regulations specify a different time period, as required by 40 C.F.R. § 141.31(b).

11. This Order shall be binding on Respondent and any person (*e.g.*, employee, contractor or other agent) acting in concert with Respondent.

12. If Respondent contracts with or hires any other person or entity to operate the System, Respondent shall, no later than the date of such hire or contract, provide a copy of this Order to the employee or contractor and notify the EPA in writing of the employee or contracted parties Town of Alpine Page 3 of 3

name and contact information. Respondent shall remain obligated to comply with this Order even if Respondent hires another person or entity to operate the System.

13. Respondent shall send all reporting and notifications required by this Order to the EPA via email at:

R8DWU@epa.gov and brainich.kathelene@epa.gov

GENERAL PROVISIONS

14. This Order shall not constitute a waiver, suspension or modification of any requirement of the Act or the Drinking Water Regulations. Issuance of this Order is not an election by the EPA to forgo any civil or criminal action.

15. Violation of any part of this Order or the Drinking Water Regulations may subject Respondent to a civil penalty of up to \$55,907 (as adjusted for inflation) per day of violation and/or a court injunction ordering compliance. 42 U.S.C. § 300g-3; 40 C.F.R. part 19; 83 Fed. Reg. at 1193 (January 10, 2018).

16. Respondent may seek federal judicial review of this Order pursuant to section 1448(a) of the Act, 42 U.S.C. § 300j-7(a).

Issued: <u>April 3</u>, 2018.

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James H. Eppers, Supervisory Attorney Regulatory Enforcement Unit Legal Enforcement Program Office of Enforcement, Compliance and Environmental Justice

Arturo Palomares, Director Water Vechnical Enforcement Program Office of Enforcement, Compliance and Environmental Justice



U.S. EPA Small Business Resources Information Sheet

The United States Environmental Protection Agency provides an array of resources to help small businesses understand and comply with federal and state environmental laws. In addition to helping small businesses understand their environmental obligations and improve compliance, these resources will also help such businesses find cost-effective ways to comply through pollution prevention techniques and innovative technologies.

Office of Small and Disadvantaged Business Utilization (OSDBU)

www.epa.gov/aboutepa/about-officesmall-and-disadvantaged-businessutilization-osdbu

EPA's OSBBU advocates and advances business, regulatory, and environmental compliance concerns of small and socio-economically disadvantaged businesses.

EPA's Asbestos Small Business Ombudsman (ASBO) www.epa.gov/resources-small-

businesses/asbestos-small-businessombudsman or 1-800-368-5888

The EPA ASBO serves as a conduit for small businesses to access EPA and facilitates communications between the small business community and the Agency.

Small Business Environmental Assistance Program https://nationalsbeap.org

This program provides a "one-stop shop" for small businesses and assistance providers seeking information on a wide range of environmental topics and statespecific environmental compliance assistance resources.

EPA's Compliance Assistance Homepage www.epa.gov/compliance

This page is a gateway to industry and statute-specific environmental resources, from extensive web-based information to hotlines and compliance assistance specialists.

Compliance Assistance Centers www.complianceassistance.net

EPA sponsored Compliance Assistance Centers provide information targeted to industries with many small businesses. They were developed in partnership with industry, universities and other federal and state agencies.

Agriculture www.epa.gov/agriculture

Automotive Recycling www.ecarcenter.org

Automotive Service and Repair www.ccar-greenlink.org or 1-888-GRN-LINK

Chemical Manufacturing www.chemalliance.org

Construction www.cicacenter.org

Education www.campuserc.org

Food Processing www.fpeac.org

Healthcare www.hercenter.org

Local Government www.lgean.org

Surface Finishing http://www.sterc.org

Paints and Coatings www.paintcenter.org

Printing www.pneac.org

Ports www.portcompliance.org Transportation www.tercenter.org

U.S. Border Compliance and Import/Export Issues www.bordercenter.org

EPA Hotlines and Clearinghouses www.epa.gov/home/epa-hotlines

EPA sponsors many free hotlines and clearinghouses that provide convenient assistance regarding environmental requirements. Examples include:

Clean Air Technology Center (CATC) Info-line www.epa.gov/catc or 1-919-541-0800

Superfund, TRI, EPCRA, RMP, and Oil Information Center 1-800-424-9346

EPA Imported Vehicles and Engines Public Helpline www.epa.gov/otaq/imports or 1-734-214-4100

National Pesticide Information Center www.npic.orst.edu or 1-800-858-7378

National Response Center Hotline to report oil and hazardous substance spills -<u>http://nrc.uscg.mil</u> or 1-800-424-8802

Pollution Prevention Information Clearinghouse (PPIC) www.epa.gov/p2/pollution-preventionresources#ppic or 1-202-566-0799

Safe Drinking Water Hotline www.epa.gov/ground-water-and-drinkingwater/safe-drinking-water-hotline or 1-800-426-4791

Toxic Substances Control Act (TSCA) Hotline tsca-hotline@epa.gov or 1-202-554-1404

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U.S. Small Business Resources

Small Entity Compliance Guides

https://www.epa.gov/reg-flex/small-entity-complianceguides

EPA publishes a Small Entity Compliance Guide (SECG) for every rule for which the Agency has prepared a final regulatory flexibility analysis, in accordance with Section 604 of the Regulatory Flexibility Act (RFA).

Regional Small Business Liaisons

www.epa.gov/resources-small-businesses/epa-regionaloffice-small-business-liaisons

The U.S. Environmental Protection Agency (EPA) Regional Small Business Liaison (RSBL) is the primary regional contact and often the expert on small business assistance, advocacy, and outreach. The RSBL is the regional voice for the EPA Asbestos and Small Business Ombudsman (ASBO).

State Resource Locators

www.envcap.org/statetools

The Locators provide state-specific contacts, regulations and resources covering the major environmental laws.

State Small Business Environmental Assistance Programs (SBEAPs) https://nationalsbeap.org/states/list

State SBEAPs help small businesses and assistance providers understand environmental requirements and sustainable business practices through workshops, trainings and site visits.

EPA's Tribal Portal

www.epa.gov/tribalportal

The Portal helps users locate tribal-related information within EPA and other federal agencies.

EPA Compliance Incentives

EPA provides incentives for environmental compliance. By participating in compliance assistance programs or voluntarily disclosing and promptly correcting violations before an enforcement action has been initiated, businesses may be eligible for penalty waivers or reductions. EPA has two such policies that may apply to small businesses:

EPA's Small Business Compliance Policy

www.epa.gov/enforcement/small-businesses-andenforcement

EPA's Audit Policy

www.epa.gov/compliance/epas-audit-policy

Commenting on Federal Enforcement Actions and Compliance Activities

The Small Business Regulatory Enforcement Fairness Act (SBREFA) established a SBREFA Ombudsman and 10 Regional Fairness Boards to receive comments from small businesses about federal agency enforcement actions. If you believe that you fall within the Small Business Administration's definition of a small business (based on your North American Industry Classification System designation, number of employees or annual receipts, as defined at 13 C.F.R. 121.201; in most cases, this means a business with 500 or fewer employees), and wish to comment on federal enforcement and compliance activities, call the SBREFA Ombudsman's toll-free number at 1-888-REG-FAIR (1-888-734-3247).

Every small business that is the subject of an enforcement or compliance action is entitled to comment on the Agency's actions without fear of retaliation. EPA employees are prohibited from using enforcement or any other means of retaliation against any member of the regulated community in response to comments made under SBREFA.

Your Duty to Comply

If you receive compliance assistance or submit a comment to the SBREFA Ombudsman or Regional Fairness Boards, you still have the duty to comply with the law, including providing timely responses to EPA information requests, administrative or civil complaints, other enforcement actions or communications. The assistance information and comment processes do not give you any new rights or defenses in any enforcement action. These processes also do not affect EPA's obligation to protect public health or the environment under any of the environmental statutes it enforces, including the right to take emergency remedial or emergency response actions when appropriate. Those decisions will be based on the facts in each situation. The SBREFA Ombudsman and Fairness Boards do not participate in resolving EPA's enforcement actions. Also, remember that to preserve your rights, you need to comply with all rules governing the enforcement process.

EPA is disseminating this information to you without making a determination that your business or organization is a small business as defined by Section 222 of the Small Business Regulatory Enforcement Fairness Act or related provisions.

EPA Region 8 Drinking Water Unit Finished Water Storage Tank Inspection/ Cleaning Checklist Fill out one checklist per storage tank & submit labeled photos of each tank component with this form			
PWS Name:	PWS ID:		
Tank Name:	Tank 1D:		
Proposed Inspection Date:	Actual Inspection Date:		
Name of Person Filling Out Form:	Title of Person Filling Out Form:		
I certify that this information is complete and accurate:	Date:		

Inspector Qualifications (answer to all questions must be "yes")			
Name and conta	ct information of inspector (if water system personnel) or inspection company:		
Yes No	Has the inspector completed confined space training?		
Yes No	Did the inspector have a confined space entry permit?		

Overall Tank Condition				
	Significant Deficiency	Required Correction	Proposed Completion Date	Actual Completion Date
Yes No	Does the tank appear to be structurally sound?	If no, what repairs are suggested by the tank inspector?		
Yes No	Are there any unprotected openings in the tank (breaches, leaks, daylight coming through tank in spots, etc)	If yes, indicate type of breach and how it should be repaired		

Air Vent				
Signifi	cant Deficiency	Required Correction	Proposed Completion Date	Actual Completion Date
	Above Ground Tanks (Ground L	evel or Elevated) 🗌 Check i	f NA	
Yes No NA	Does the tank have a vent separate from the overflow?	If no, indicate proposed correction*:	<u></u>	
Yes No NA	Downturned vent: Is the vent at least 24" above the roof?	If no reconfigure vent to provide proper air gap.		
Yes No NA	<u>Non-downturned vent</u> : Is there a solid cover down to the bottom of the vent screen?	If no, indicate deficiency and proposed correction:		
🗌 Yes 🗌 No 🗌 NA	<u>Non-downturned vent</u> : Is the screen at least 8" above the roof surface? What is the height of the start of the screening above the tank?	If no, indicate deficiency and proposed correction:		

🗌 Yes 🛄 No	Is the vent covered with #24 mesh corrosion resistant screening (some exceptions apply)? Mesh Size:	If no, indicate deficiency and proposed correction*:	
	Buried or Partially Buri	ed Tanks 🔄 Check if NA	
Yes No	Is the vent covered with #24 mesh corrosion resistant screening?	If no, install proper #24 mesh corrosion resistant screening*.	
Yes No	Does the air vent terminate downward?	If no, re-configure the vent so that it terminates downward.	
Yes No	Is the air vent at least 24" above the tank roof or ground surface (whichever is higher)? What is the height of the vent above the roof or ground surface?	If no, raise air vent to provide for an appropriate air gap.	

Access Hatch				
	Significant Deficiency	Required Correction	Proposed Completion Date	Actual Completion Date
Yes No	Is the hatch raised at least 4" above the roof (for ground level or elevated tanks) or at least 24 inches above the roof or ground, whichever is higher (for buried or partially buried tanks)? What is the height of the access hatch above the roof or ground surface?	If no, the hatch should be raised to the appropriate height above the tank roof or ground. Raising of the hatch may require a permit to construct from the WYDEQ		
Yes No	Does the hatch have a shoe box lid?	If no, a properly designed shoe box type lid should be installed.		
Yes No	Is the lid water tight and sealed with a rubber gasket?	If no, the reason for the lack of a seal should be investigated and repaired.		
Yes No	Is the hatch locked?	If no, the hatch should be equipped with a lock.		

	Overflow				
	Significant Deficiency	Required Correction	Proposed Completion Date	Actual Completion Date	
Yes No	Does the tank have an overflow separate from the vent?	If no, indicate proposed correction*:			
Yes No	Discharge has #24 mesh corrosion resistant screen OR a duckbill valve OR a properly sealed flapper valve with a screen inside (EPA recommends #24 mesh screen)?	If no, indicate proposed correction*:			

Yes No	Overflow terminates between 12 and 24 inches above the ground surface? At what height does the overflow discharge?	If no, modify overflow to provide for an appropriate air gap.		
🗌 Yes 🗌 No	Overflow discharges over an inlet structure, splash plate, or engineered rip-rap?	If no, indicate proposed correction:		
Yes No	Does the overflow have an air gap of 3 or more pipe diameters above the entrance to any storm or sanitary sewers?	If no, indicate proposed correction:		
Yes No	Is there blockage in the overflow, an inadequately sized overflow, a malfunction of the level control system, or other issue that is causing the tank to overflow through the hatch or vent?	If yes, indicate what is causing the problem and how it should be repaired*:		
Yes No	Is the overflow discharge point visible? I that the discharge point be moved to a I		<u>Not Re</u>	quired

	Drain				
	Significant Deficiency	Required Correction	Proposed Completion Date	Actual Completion Date	
Yes No	Does the drain pipe have an air gap of 3 or more pipe diameters above the entrance to any storm or sanitary sewers?	If no, indicate proposed correction:			
Yes No	Yes No Does the discharge have a #24 mesh corrosion resistant screen OR a duckbill valve OR a properly sealed flapper valve with a screen inside? If no, EPA recommends that a #24 mesh screen be installed.		<u>Not Re</u>	quired	
Yes No	Does the drain terminate between 12 and 24 inches above the ground surface and discharges over an inlet structure or splash		<u>Not Re</u>	<u>quired</u>	

Cleaning and Other Items				
Significant Deficiency	Required Correction	Proposed Completion Date	Actual Completion Date	
Describe any other items noted by the inspector that have the potential to cause contamination of the finished drinking water:	What repairs are suggested to prevent or eliminate the source of contamination?			

Depth of sediment found in the tank before cleaning (inches): _____

How was the storage tank cleaned? _____

How was the storage tank disinfected after cleaning?

List any objects found inside the tank during cleaning that may have introduced contamination into the water system (examples: debris, animals, etc): _____

Yes No NA	If animal carcasses or other animal debris were found, was EPA notified immediately?
Yes No NA	Was the entry point for the carcass or debris eliminated? Describe:
	built drawings (if available) or a sketch of the tank's configuration and dimensions , layout and dimensions of all major components (i.e. access hatch, vent, overflow, drain)

* Implementation of this corrective action will require a permit to construct from the WYDEQ and will require an evaluation by an engineering firm to ensure that no damage will occur to the existing water tank as a result of the modifications to address this deficiency.

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Instructions for GWR Failure to Take Corrective Action Within Required Time

A system's failure to take corrective action within the required timeframe or be in compliance with a state-approved corrective action plan and schedule for a fecal indicator-positive ground water source sample or significant deficiency under the Ground Water Rule is a treatment technique violation and requires Tier 2 notification. You must provide public notice to persons served as soon as practical but within 30 days after you learn of the violation [40 CFR 141.203(b)]. You must issue a repeat notice every three months for as long as the violation persists. Your primacy agency may have more stringent requirements for treatment technique violations. Check with your agency to make sure you meet all requirements.

If this notice is for failing to address a fecal indicator-positive source sample, a Tier 1 notice for detecting a fecal indicator in the source water should have already been issued. Consider providing the history of the situation in this notice (i.e., what events lead to requiring corrective action) to avoid confusing the public when this second notice is issued.

Community systems must use one of the following methods [40 CFR 141.203(c)]:

- Hand or direct delivery
- Mail, as a separate notice or included with the bill

In addition, community systems must use *another* method reasonably calculated to reach others if they would not be reached by the first method [40 CFR 141.203(c)]. Such methods could include newspapers, e-mail, or delivery to community organizations. If you mail, post, or hand deliver, print your notice on your system's letterhead if available.

The notice on the reverse is appropriate for mailing, posting, or hand delivery. If you modify this notice, you must still include all required PN elements from 40 CFR 141.205(a) and leave the mandatory language unchanged (see below).

Mandatory Language

Mandatory language on health effects (from Appendix B to Subpart Q) must be included as written (with blanks filled in) and is presented in this notice in italics and with an asterisk on either end.

You must also include standard language to encourage the distribution of the public notice to all persons served, where applicable [40 CFR 141.205(d)]. This language is presented in this notice in italics and with an asterisk on either end.

Corrective Action

In your notice, describe corrective actions you are taking. Listed below are some steps commonly taken by water systems with Ground Water Rule treatment technique violations. Depending on the corrective action you are taking, you can use one or more of the following statements, if appropriate, or develop your own text:

- Although we did not meet our deadline, we are now in consultation with EPA to develop a corrective action plan.
- The [source of contamination/significant deficiency] has been identified and addressed.
- We have implemented a short-term plan to address the immediate issue while we pursue the long-term solution.

Repeat Notices

For repeat notices, you should state how long the violation has been ongoing and remind consumers of when you sent out any previous notices. If you are making progress with correcting the significant deficiency or addressing the fecal indicator-positive source sample, describe it. Alternatively, if funding or other issues are delaying corrective action, let consumers know.

After Issuing the Notice

Please mail the statement of certification below and a copy of the printed notice and the date(s) the notice was either posted or mailed. Send this copy and certification to EPA Region 8 within ten days from the time you issue the notice (141.31(d)). Send the copy of your notice and dates to:

GWR Manager US EPA REGION 8, Drinking Water Program (8WP-SD) 1595 Wynkoop Street Denver, CO 80202-1129

You can also fax a copy to 1-877-876-9101, or email a copy to R8DWU@epa.gov. If you have questions about your Ground Water Rule violation, please call the GWR Manager at 1-800-277-8917 x-6497.

GWR Failure to Take Corrective Action Within Required Time Frame Public Notice

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER (PWS Name) Failed to Correct a Significant Deficiency Within Required Time Frame.

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

A routine sanitary survey conducted on (provide survey date) ______ by the Environmental Protection Agency Region 8 (EPA) found (describe significant deficiency in our water system)______

As required by EPA's Ground Water Rule, we were required to take action to correct this deficiency. However, we failed to take this action by the deadline established by EPA.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. *Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.* These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

(Describe corrective action)

We anticipate resolving the problem within (estimated time frame) _________at (phone number) _______at (phone number) _______or (mailing address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly. You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by (system name)	
Public Water System ID#:	
Date distributed:	